Analysis of end users needs regarding local multimodal mobility

QUESTIONNAIRE FOR TOURISTS

This questionnaire has been elaborated within project SUTRA (Interreg V A Italy-Croatia), and aims at identifying end-users needs regarding local multimodal mobility.
The data gathered are anonymous and will be analysed as aggregate.
Data gathering and processing is done in line with EU 2016/679 Regulation (GDPR).
Data controller for the data gathered is SUTRA consortium. The data processor is ISIG – Istituto di Sociologia Internazionale di Gorizia (project partner) and the data gathered are to be used for research purposes. Data are to be used and processed only by data controller and processor and are not to be released to third parties.
The retention period of the data gathered is limited to the project period.

1. Please indicate the location where you are filling-in the questionnaire:
   Caorle
   Chioggia
   Vodnjan/Dignano
   Lignano Sabbiadoro
   Pescara
   Ravenna

   Poreč/Parenzo
   Split
   Other   (please specify_____ ___)

2. Gender
   Male   Female

3. Age (numeric values only): _____

4. Employment status:
   Student
   Employed
   Freelancer
   Not employed or in search of employment

   Retired
   Housekeeper
   Other   (please specify_____)

5. Education:
   Secondary school diploma
   High school diploma
   Professional training course
   Bachelor's degree
   Master's degree

   PhD
   Other   (please specify_____ ___)

6. On residence
   a. Country of residence: _____
   b. Living area:
      rural   large city
      small or medium town   metropolitan area

7. Where are you staying for your holiday? (please indicate the name of the **CITY/TOWN** in which you have booked an hotel, camping, hostel, bb etc.)
   _____

8. Is it your first time in the area of (*answer to Question 7*)?
      Yes   No

9. How long will you stay in the area of (*answer to Question 7*)?
      Over the day   Between 6 and 10 days
      Between 1 and 2 days   More than 10 days
      Between 3 and 6 days

10. What are the means of transport you used for reaching this area?

	MAIN mean of transport (for the longest distance) – *one answer only*	**OTHER** means of transport used – *more than one answer*
a. Car		
b. Motorbike or Moped		
c. Train		
d. Ship or boat		
e. Bus		
f. Bicycle		
g. Walking		
h. Airplane		
i. Caravan/camper van		
j. Other (please specify_____)		

11. How much do you agree with the following statements?
    (*between 1 and 10, where 1 "not agree at all" and 10 "totally agree"*)
    For my trip, I chose to travel by … (answer to Question 10), because:
       a. It is economically convenient   _____
       b. It is environmentally friendly   _____

c. It is safe _____

d. It is time-efficient _____

e. It is the most relaxing means of travel _____

f. It allows to socialise with other people _____

g. It allows me to do some work while travelling _____

h. It allows me to do my sport activity _____

i. There is no alternative _____

12. What are the means of transport you used for visiting/moving around this area?

	MAIN mean of transport – *one answer only*	**OTHER** means of transport used – *more than one answer*
a. Car		
b. Motorbike or Moped		
c. Train		
d. Ship or boat		
e. Bus		
f. Bicycle		
g. Walking		
h. Airplane		
i. Caravan/camper van		
j. Other (please specify_____)		

13. During your stay, have you used public transport services?

Yes (→ Question 13.1)   No (→ Question 13.2)

13.1   How much are you satisfied with the following aspects of local public transport services?

(*Please give a score from 1 to 10, where 1 "not at all" and 10 "very satisfied"; N.A "I don't know"*)

a. Frequency of services _____

b. Punctuality of services _____

c. Travel time _____

d. Costs _____

e. Exchange system between different means of transport (e.g. bus-train) _____

f. Availability of accurate information on public transport services and schedule _____

g. Other (please specify_____) _____

13.2 Which of the following actions could encourage you to use public transport services?

More than one answer:

More frequent services

More punctual services

Reduced travel time

Reduced costs

Presence of an exchange system between different means of transport (e.g. bus-train)

Availability of accurate information on public transport services

I would not use it under any circumstances

Other (please specify_____ _____)

14. During your stay, have you used services for cyclists?

Yes (→ Question 14.1)   No (→ Question 14.2)

14.1 How much are you satisfied with the following services for cyclists?

(*Please give a score from 1 to 10, where 1 "not at all" and 10 "very satisfied"; N.A "I don't know"*)

a. Availability of cycle paths _____

b. Safety of cycle paths _____

c. Roads/cycle paths signs _____

d. Availability of bike parking racks _____

e. Availability of covered and protected parking areas at railway stations _____ and bus/tram stops

f. Availability of covered and protected parkin areas in the place of _____ study/work

g. Availability of bike-sharing services (bike rental service) _____

h. Possibility to bring bicycles on public transports _____

i. Other (please specify_____) _____

14.2 Which of the following actions could encourage you to use services for cyclists?

More than one answer:

Cycle paths availability

Greater security of cycle paths

Availability of bike parking racks

Availability of covered and protected parking areas at

railway stations and bus/tram stops

Availability of bike-sharing services (bike rental service)

Possibility to bring bicycles on public transports

I would not use it under any circumstances	Other (please specify_____)

15. During you stay, have you travelled/do you plan to travel in the cross-border area between Italy and Croatia (both by land and/or border)?

Yes, I have already travelled in the area (→ Question 15.1)	No (→ Question 16)
Yes, I have planned to travel in the area (→ Question 15.1)	

15.1 What is the **MAIN** mean of transport you used/you plan to use?
One answer:

Car	Walking
Motorbike or Moped	Airplane
Train	Caravan/camper van
Ship or boat	Other (please specify_____)
Bus	
Bicycle	

16. Thinking of potential improvement of the transport system in the area, what priority would you give to the following actions?
(Please give a score between 1 and 10, where 1 "not a priority" and 10 "high priority"; N.A "I don't know")

   a. Improvement of the intermodal transport system between different means of transport   _____
   b. Activation/increasing parking for car-public transport interchange   _____
   c. Activation/Improvement of a highly flexible public transport service (e.g. bus on call)   _____
   d. Activation/Improvement of an integrated ticketing system   _____
   e. Improvement of the cycle path system   _____
   f. Activation/Improvement of a system for sharing private cars (car-pooling)   _____
   g. Activation/Improvement of a bike sharing system   _____
   h. Activation/Improvement of a scooter sharing system   _____
   i. Improvement of cross-border air connections between Italy and Croatia   _____
   j. Improvement of cross-border rail connections between Italy and Croatia   _____
   k. Improvement of cross-border sea connections between Italy and Croatia   _____
   l. Other (please specify_____)   _____